

Problem Solving Techniques

*An Online Learning Certificate Program for
CSEA-represented NYS Employees*

Application Period:

May 19, 2021 – November 29, 2021

Problem Solving Techniques

*An Online Learning Certificate Program
for CSEA-represented NYS Employees*



Begin the Journey to Developing your Career

In a fast-changing world, we all need to help identify the problems and challenges in our daily tasks and come up with ideas that will work in the situation. Throughout the classes in this Certificate Program, you will expand your ability to analyze problems, evaluate different alternatives, and apply solutions in a practical way at your workplace.



About the Problem Solving Techniques Certificate Program

This Online Certificate Program will enhance your ability to accurately define a problem and make smart decisions. This program is also a great way to build your skills in the Critical Thinking, Problem-Solving, and Math workforce development competency. Participants must complete 10 courses with a passing score of 70% or higher to earn a certificate.



Application Period:
May 19, 2021 –
November 29, 2021

Courses must be completed by November 30, 2021.